

NOTICE OF DATA SECURITY EVENT

DATE: 02/26/26

February 26, 2026 – Elmcrest Children’s Center, Inc. (“Elmcrest”) is updating a previous notice of an event that may impact the security of information related to certain individuals. We are providing information about the event, our response, and steps potentially affected individuals may take to help protect their information.

What Happened? Elmcrest became aware of suspicious activity in our computer network. We promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to confirm the security of our computer network, investigate the activity, and determine what occurred. The investigation determined that between March 10, 2025 and July 24, 2025, an unauthorized actor accessed certain systems and accessed or copied certain files. We conducted a review of the data that may be involved to determine whether it contained sensitive information and to whom that information related. We completed this process on or around February 10, 2026.

What Information is Involved? The personal information involved may include name, date of birth, diagnosis/treatment information, provider information, health insurance information, prescription information, hospital admissions/discharges, and/or disability information. Elmcrest has no evidence that identity theft or fraud has occurred as a result of this event.

What We Are Doing. We take this event and information security very seriously. We promptly launched an investigation and worked quickly to assess the security of our computer network, investigate the activity, and determine the scope of impacted information. We notified federal law enforcement, relevant regulatory authorities, and mailed written notice of the event to individuals for whom contact information was known. Additionally, we evaluate our technical and administrative policies and procedures on an ongoing basis and will continue to evaluate and update these controls as appropriate.

What Affected Individuals Can Do. As a precautionary measure, individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing their account statements, credit reports, and explanations of benefits for unusual activity and to detect errors. We also encourage individuals to report promptly any suspicious activity to their financial institution, healthcare/insurance provider, or other applicable institution. Additional information and resources can be found below in the *Steps You Can Take to Protect Personal Information*.

For More Information. For questions regarding this notice, individuals may write to Elmcrest at 960 Salt Springs Rd, Syracuse, NY 13224 or call our dedicated assistance line at 844-425-3631 toll-free Monday through Friday 9:00 a.m. – 9:00 p.m. Eastern Time, excluding U.S. holidays.

Steps You Can Take to Protect Personal Information

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

For minors, typically credit reporting agencies do not have a credit report in a minor's name. To find out if your minor has a credit report or to request a manual search for your minor's Social Security number, each credit bureau has its own process. To learn more about these processes or request these services, you may contact the credit bureaus by phone or in writing or you may visit the below websites:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/education/identity-theft/articles/-/learn/child-identity-theft/	https://www.experian.com/help/minor-request.html	https://www.transunion.com/fraud-victim-resources/child-identity-theft
1-888-298-0045	1-888-397-3742	1- 833-799-5355
P.O. Box 105788 Atlanta, GA 30348-5788	P.O. Box 9554, Allen, TX 75013	P.O. Box 2000, Chester, PA 19016

Adults and minors sixteen years or older have the right to place a "security freeze" on a credit report, which will prohibit a consumer reporting agency from releasing information in the credit report without express authorization. A parent or guardian also has the right to place a "security freeze" on a minor's credit report if the child is under the age of sixteen. The security freeze is designed to prevent credit, loans, and services from being approved in your minor's name without consent. If the nationwide credit reporting agencies do not have a credit file on the minor, they will create one so they can freeze it. This record cannot be used for credit purposes. It is there to make sure the child's record is frozen and protected against potential identity theft and fraud. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your minor's credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application made regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on a credit report.

As an alternative to a security freeze, individuals with established credit have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If the minor is a victim of identity theft, he/she is entitled to an extended fraud alert, which is a fraud alert lasting seven years.

Should you wish to place a fraud alert or security freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help/
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016

Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094
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To request information about the existence of a credit file in your minor's name, search for your minor's Social Security number, place a security freeze on your minor's credit file, place a fraud alert on your minor's credit report (if one exists), or request a copy of your minor's credit report you may be required to provide some or all the following information:

- A copy of your driver's license or another government issued identification card, such as a state identification card, etc.;
- Proof of your address, such as a copy of a bank statement, utility bill, insurance statement, etc.;
- A copy of your minor's birth certificate;
- A copy of your minor's Social Security card;
- Your minor's full name, including middle initial and generation, such as JR, SR, II, III, etc.;
- Your minor's date of birth; and
- Your minor's previous addresses for the past two years.

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.